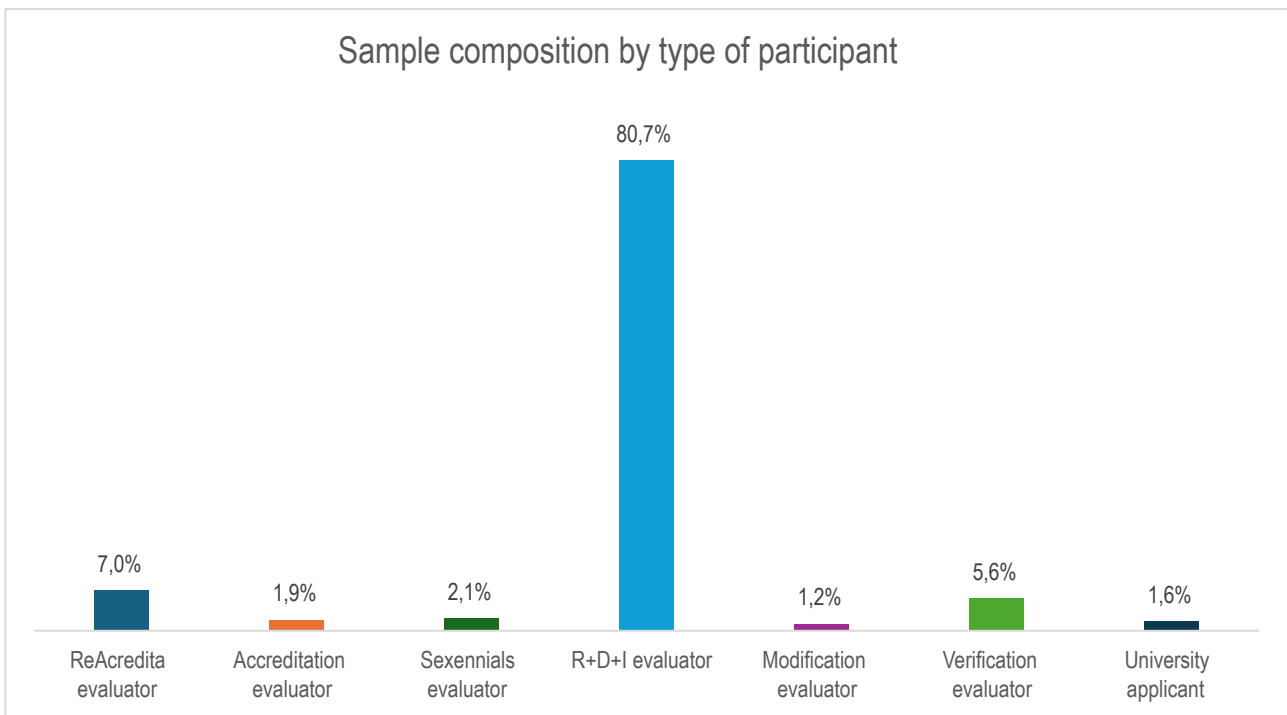


SURVEY RESULTS 2024

Distribution of survey respondents according to profile and program

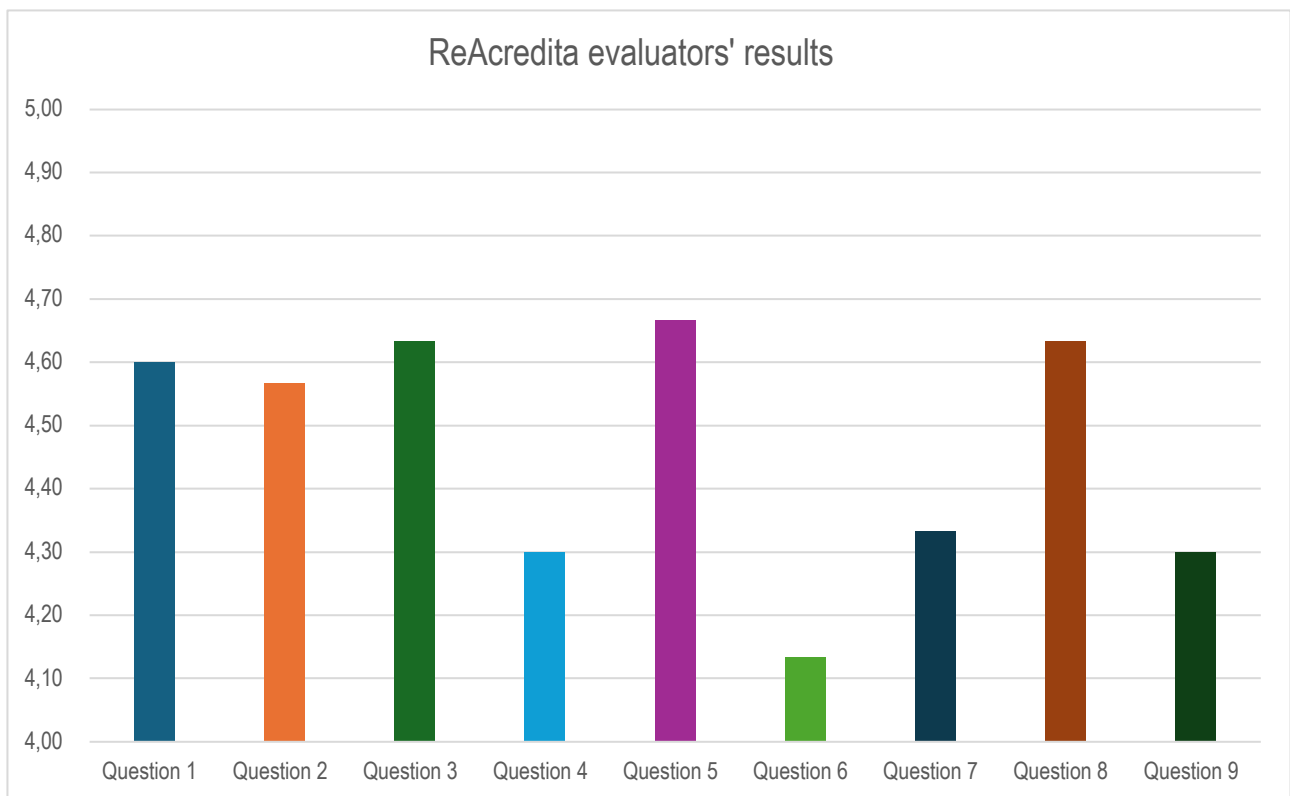


Results of question 1: satisfaction with the process

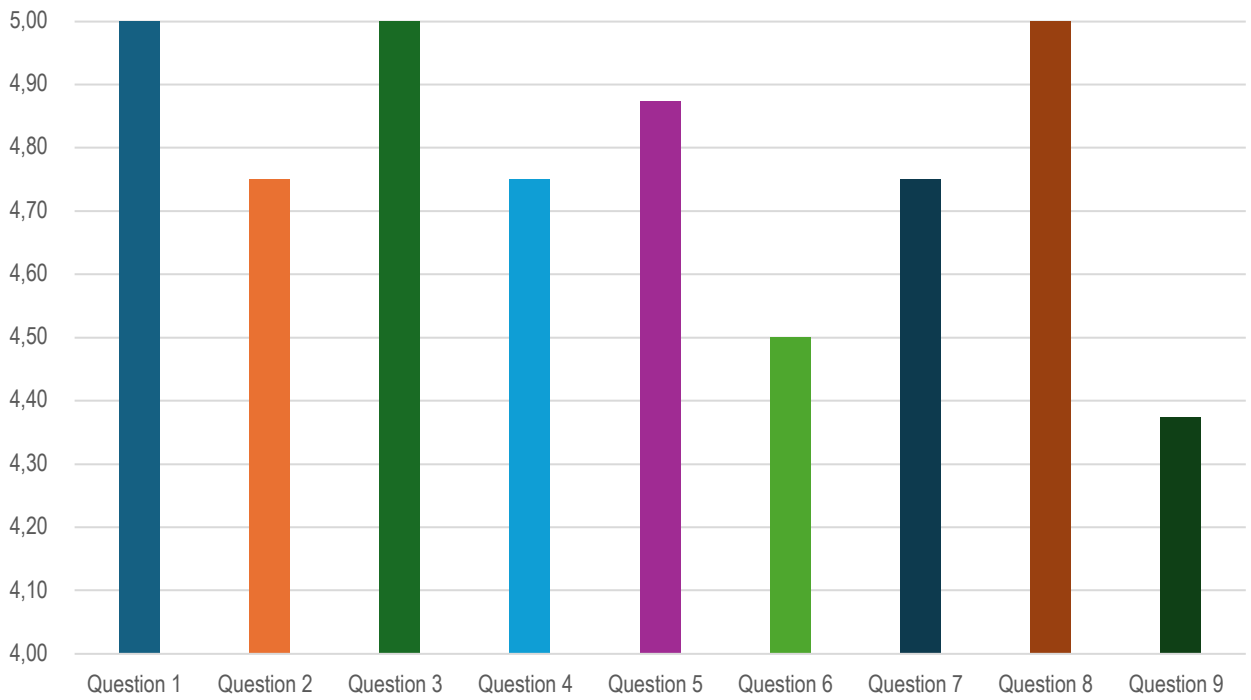
Question 1 of the survey asked about satisfaction with different aspects of the user experience with AVAP, using a scale of 1 to 5, with 1 being the least favorable (very dissatisfied) and 5 the most favorable (very satisfied). The questions were as follows:

1. General experience in dealing with AVAP during the process.
2. The communication and management by AVAP staff was satisfactory.
3. AVAP employees have assisted you correctly in any aspect related to the process.

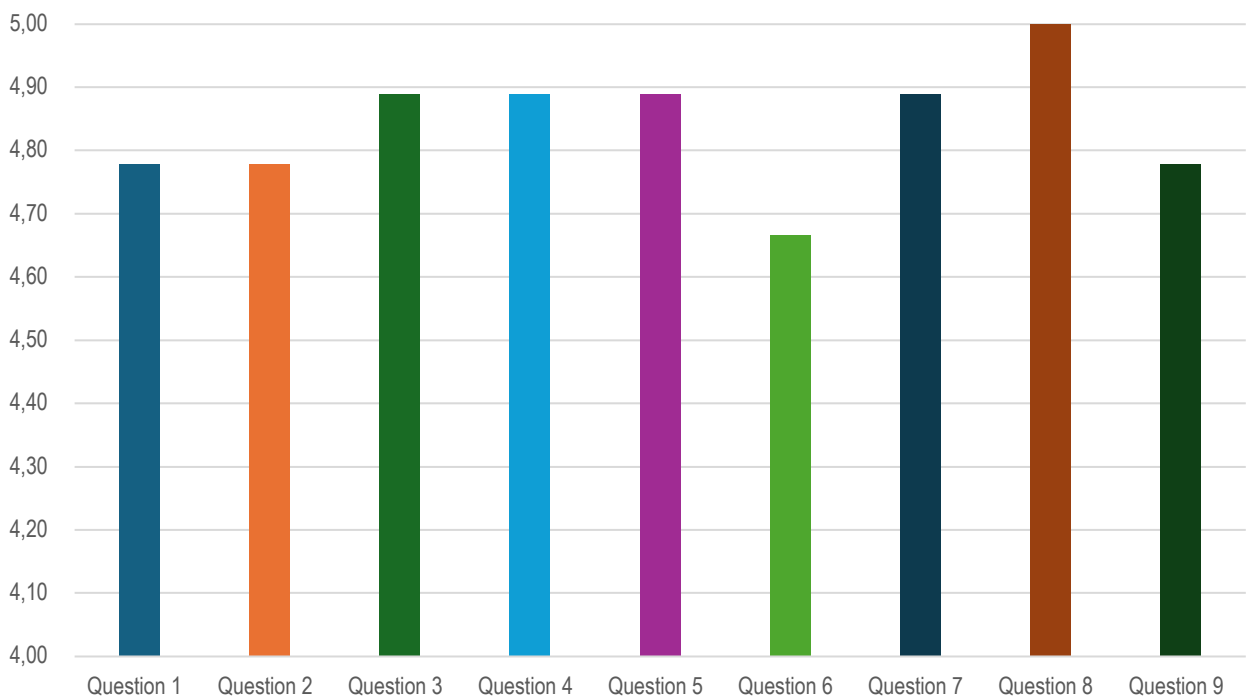
4. The information provided by AVAP for the development of the process has been clear and concise.
5. Compliance with the established legal deadlines was adequate.
6. The functioning of AVAP's virtual platform has been correct.
7. The instructions provided by AVAP for the evaluation process were clear.
8. AVAP's attention in the resolution of any incident or question was efficient.
9. I consider AVAP to have a good reputation.



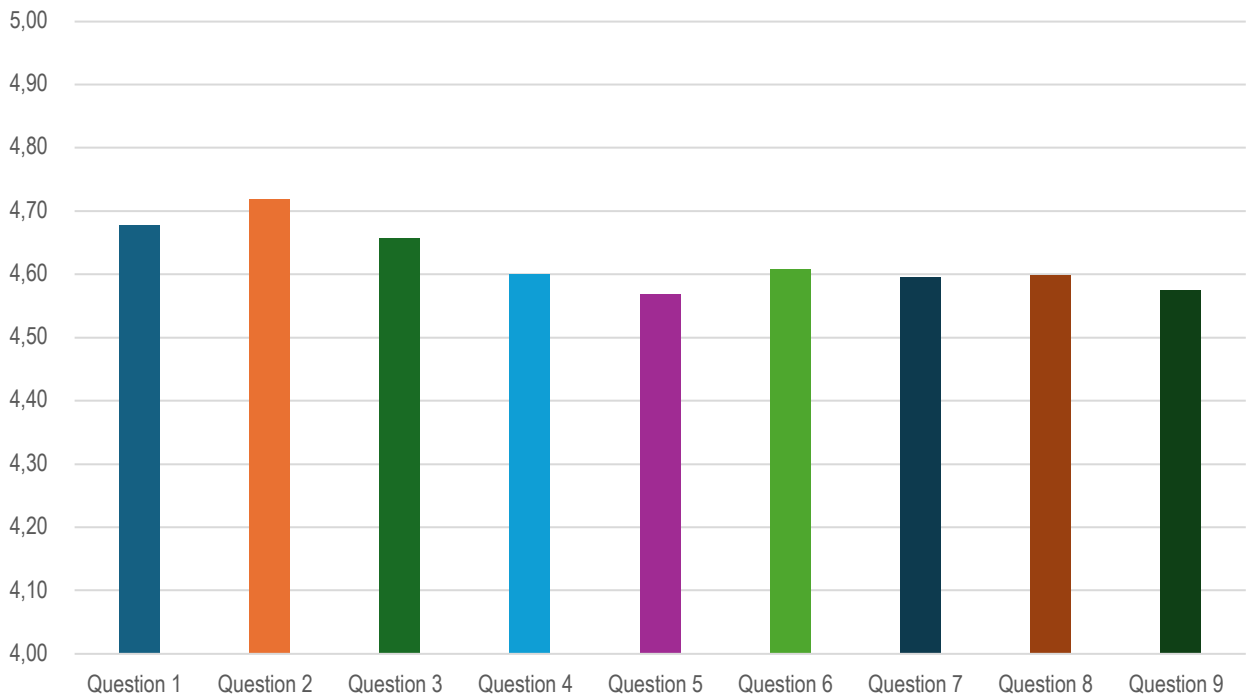
Accreditation evaluators' results



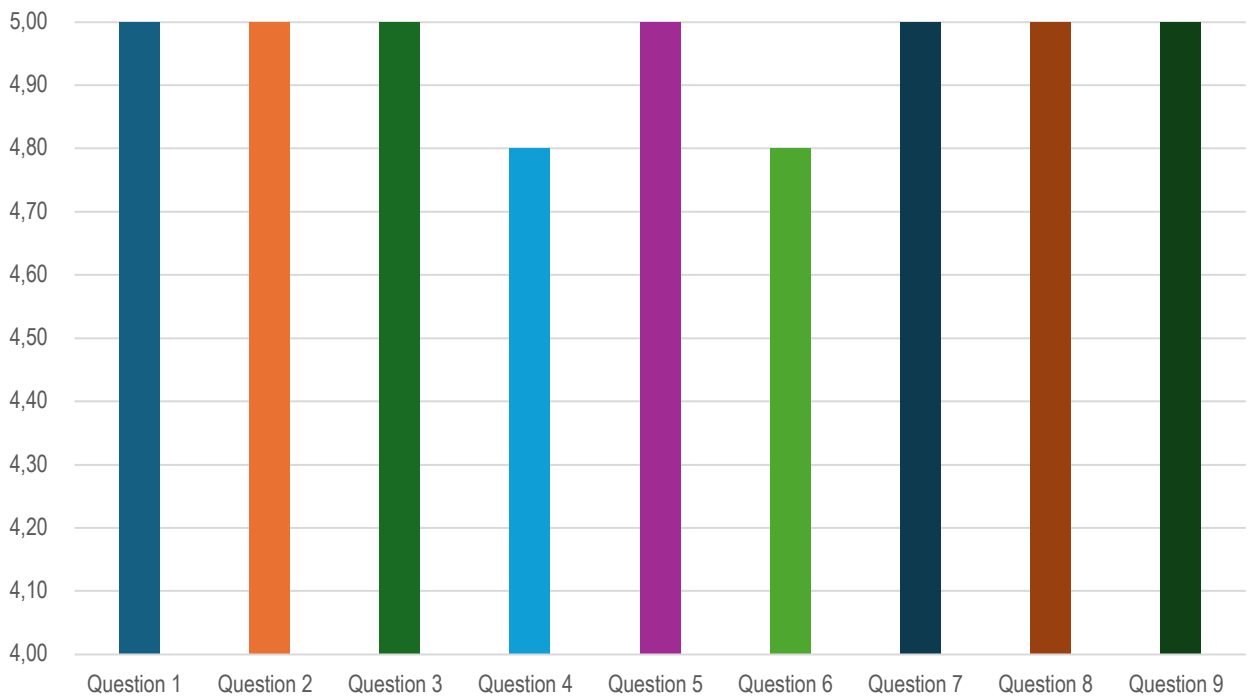
Sexennials evaluators' results



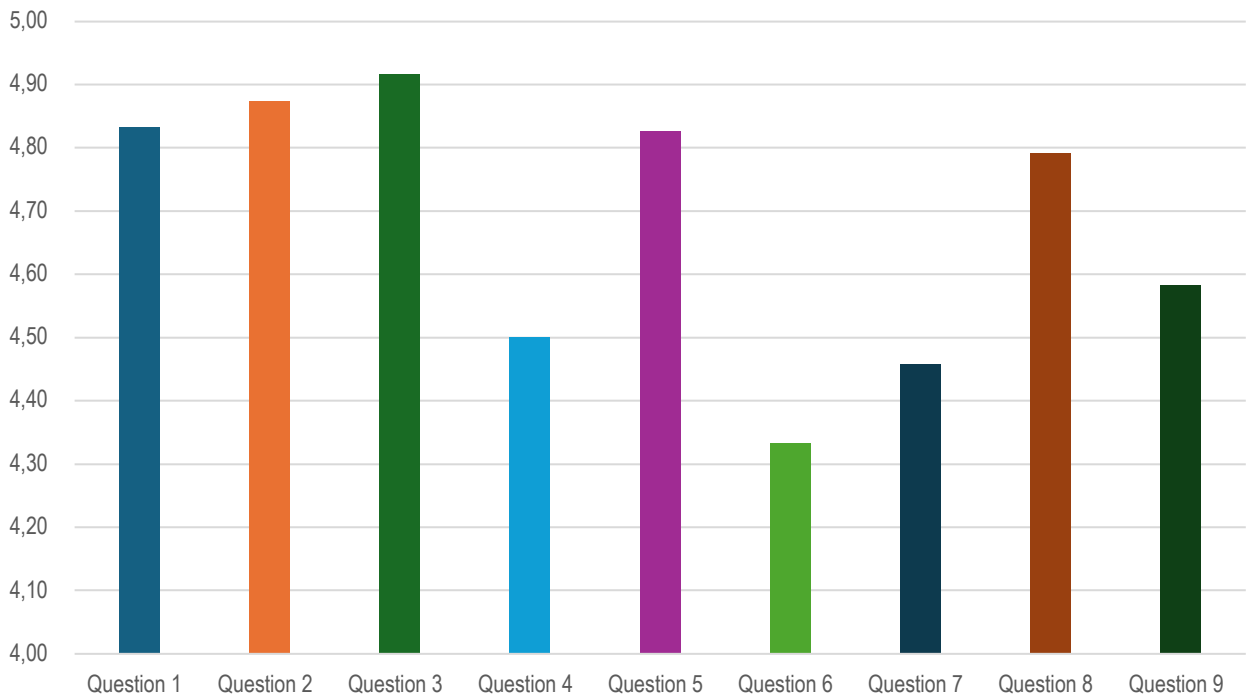
R+D+I evaluators' results



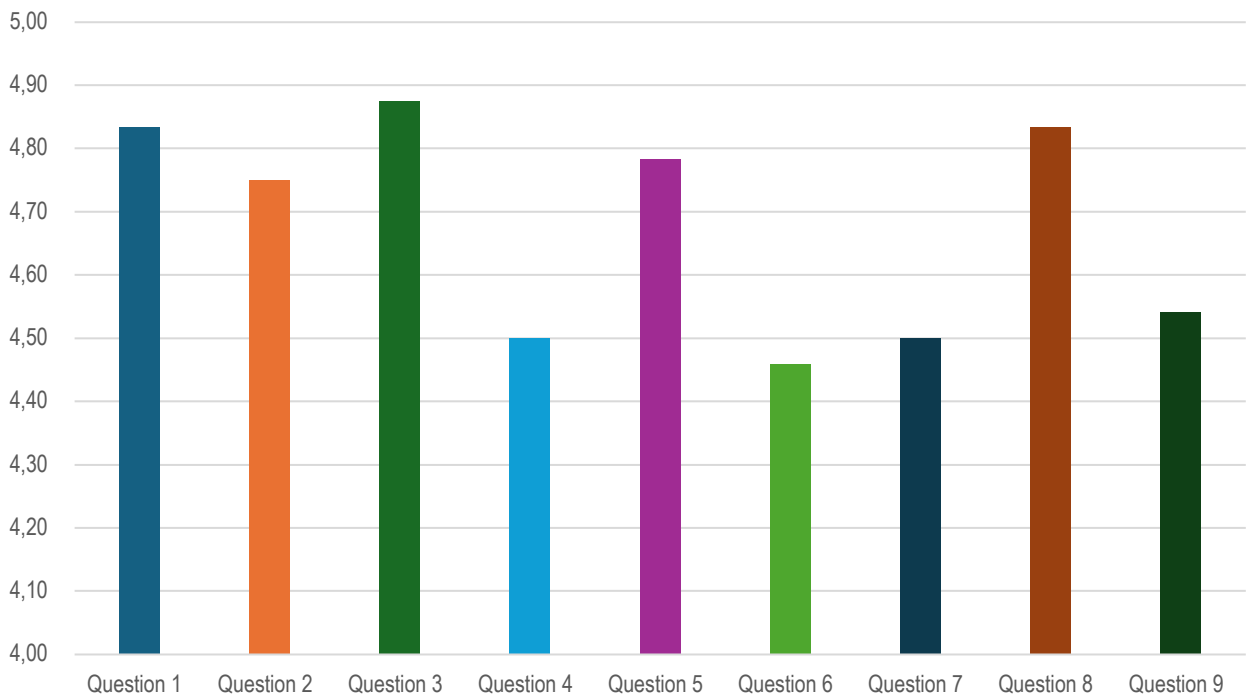
Modification evaluators' results



Verification evaluators' results



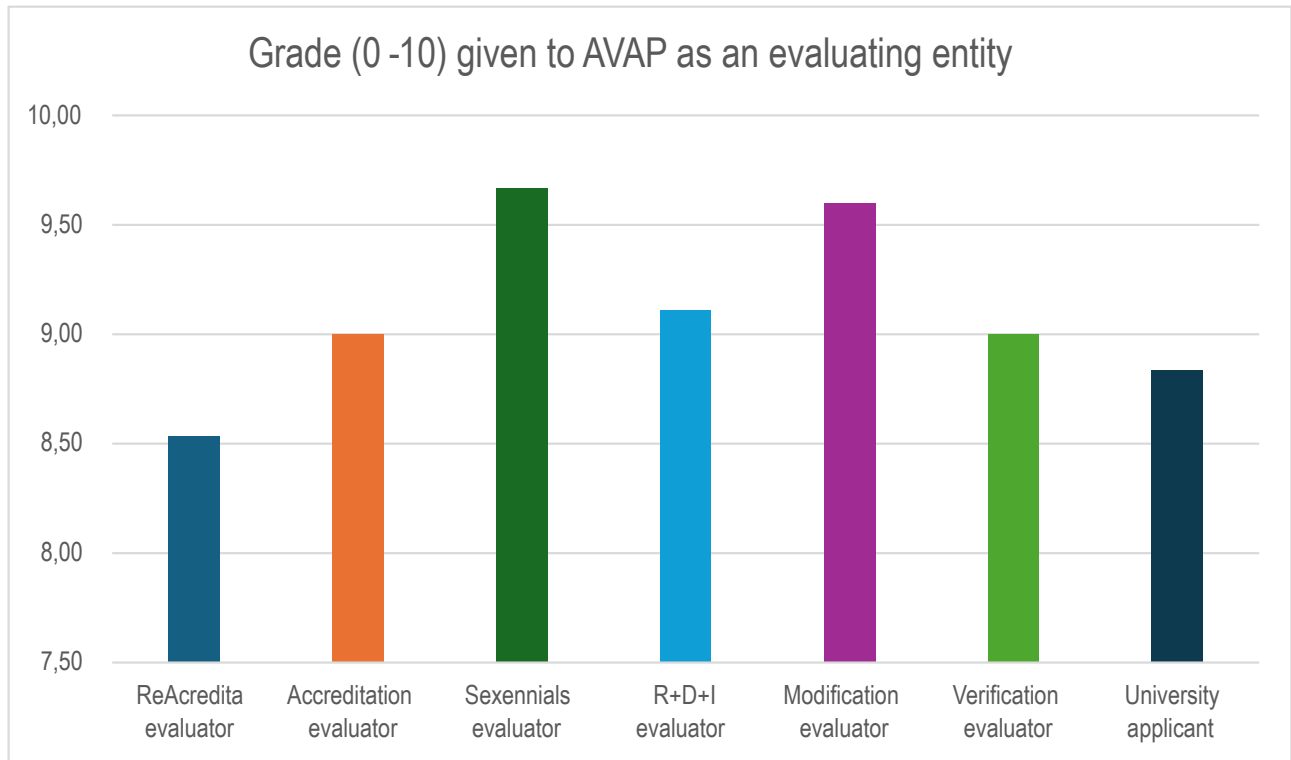
University applicants' results



Results of question 2: grade as an evaluating entity

The question for the respondents was:

Overall, what grade would you rate the AVAP agency as an evaluator? Use a scale of 0 to 10, with 0 being the lowest and 10 the highest (SCALE 0-10).



Results question 3: likelihood of recommendation

The question for respondents was:

Overall, how LIKELY would you be to recommend AVAP to other evaluators and/or applicants? Use a scale of 0 to 10 with 0 being the lowest probability and 10 being the highest (SCALE 0-10).

